

## PRIVACY POLICY

*Disclaimer: Tui Medical Ltd shall maintain the confidentiality of user information through a system for control of access, storage, retrieval, retention, back-up, archiving and disposition of service user data and records. The system shall include service user information in either electronic or hard copy medium.*

### **What happens to my primary health organisation enrolment information?**

- When you enrol with a PHO, the PHO will add your enrolment information to an enrolment register that is then sent to the Ministry of Health.

**The information you provide remains confidential at all times.**

### **The Ministry of Health uses the enrolment register information to:**

- Calculate how much funding to allocate to each PHO
- Correct your details on the National Health Index (NHI)
- Monitor the quality of health care provided by each PHO.

### **The following information is collected when you enrol.**

- Your name and address.
- Your date of birth, gender and ethnicity.
- If you have them, your Community Services Card number, including expiry date and your High User Health Card, including expiry date.
- Your NHI number.
- Whether you are a New Zealand resident or not (Note: if you are not a New Zealand resident but are eligible for New Zealand health services, you may still enrol with a PHO). This residency information updates your NHI information for broader health funding purposes.
- The date of your enrolment and the date you last visited your doctor or nurse. The reason for your visit to the health service is not part of your enrolment with the PHO and will not be sent to the Ministry of Health.